

OMNI **RECON** **TRAIL**

PLAY HARD PROTECTION

Play Hard Protection Plan Claim

All Recon Omni Trail HD and PRO tires come with a 1yr. Or First 25% **Play Hard Protection Plan** coverage. All Trail Hazard claims involving tires sold by American Omni Trading Company should be returned to the selling dealer location where originally purchased for repair or replacement service. If You are away from and unable to return to the original selling dealer location, You must contact the Plan Administrator by calling; **(866) 945-6664** or www.tireprotection.net/recontrail for tire replacement service. **Prior authorization must be obtained from the Plan Administrator to replace a tire damaged by a trail hazard. YOU MUST PRESENT THE ORIGINAL INVOICE SHOWING THE PURCHASE OF THE TIRE(S).** The damaged tire must be made available for inspection by the repair facility and/or the Plan Administrator. All claims and any required documentation must be submitted to the Plan Administrator within sixty (60) days of the date of trail hazard damage and/or service.

All Other Claims Procedures Below

In order to process your claim you must follow the procedures below:

1. Enter a claim on American Omni Trading Claim Site, <https://www.american-omni.com/Support/TireClaims>. Contact your salesperson should you require assistance.
 - Five clear pictures:
 - Complete Sidewall
 - DOT / Serial# on
 - DOT / Serial# skived off
 - Tread Depth
 - Condition photo.
2. Above must be submitted to American Omni Trading Company within 30 days of the date received from your customer.
3. Tires which are more than 36 months old by DOT or 1yr by invoice will not be accepted.
4. Out of Round tires will only be honored within the first 1/32nds of wear.
5. Tires need to be held until clearance given to dispose of them. Credits will be based on the price paid for said tire or the latest price being paid, whichever is less. Credits will not include local taxes, additional freight paid or any other miscellaneous expenses. Credits are pro-rated on the remaining tread depth. Once a credit has been applied to your account a deduction can then be taken on the next invoice due. No cash refunds will be offered for credits unless agreed upon in writing by American Omni Trading Company. This warranty is subject to change without notice.

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LIMITED PROTECTION POLICY

Eligibility

This Limited Protection Policy applies to all Recon Omni Trail HD and PRO products marketed by American Omni Trading Company bearing the complete description and serial number. This Limited Protection Policy applies only to Recon Omni Trail brand tires purchased after March 1, 2026 OR with a serial date with year '26. For Recon Omni Trail branded product purchased thru an online retailer, a tire claim must go back to the original selling Recon Omni Trail dealer. The online retailer where the Recon Omni Trail branded product was purchased would need to facilitate the claim with that authorized dealer on the consumer's behalf.

Not Covered Under Warranty

The following is not covered under the warranty:

- Hazard after 1yr. Or first 25% tread, whichever comes first.
- Wrecks.
- Collisions.
- Fire.
- Improper inflation.
- Overloading.
- Improper mounting or de-mounting.
- Damage as a result of improper operation or maintenance, including, but not limited to, causing excessive operational temperatures that exceed the tire's capabilities.
- Mechanical condition of vehicle.
- Ride disturbance after the first 1/32nds of tread depth.
- Altered tires.
- Weather cracking on tires older than 2 years (from the production serial week on the tire).
- Loss of time, inconvenience, loss of use of vehicle, incidental or consequential damages.
- Tires older than 3 years (from the production serial week on the tire) or 1yr from Date of Purchase and DOT beyond 4yrs. will not be eligible for warranty or adjustment unless agreed upon by manufacturer.



(866) 945-6664

tireprotection.net/recon-trail

Date of purchase: